

## Private/Semi Private Swim Lesson Request Form Raleigh Parks & Recreation – Aquatic Division

<u>Please Print:</u>					
Today's Date:					
Participant's Name:		Age:	Sex:	M	F
Address:					
Contact Phone:					
Parent/Guardian Name:	Email address:				
Emergency Contact:					
Please describe participant's swimming a					
Fees: Private Lessons: City Resident - S					
	641.00/Class or \$117.00/				
Semi-Private Lessons: City Resident - S	657.00/Class or \$205.00/ 667.00/Class or \$215.00/				
<b>NOTE:</b> The facility staff is n For semi-private lessons all part		•			
Please choose: Private Lessons:  Semi-Private Lessons:  If you are interested in Semi-Private Lessons.	2:1 ratio) Second participa			Manage	 r.
Please list days & times	that you are available	to schedul	e the lesso	ns	
IMPORTANT: Private lessons are not of Group lesson schedules change throughout speak with the Cashier or a Man	he year and private lesson tin	nes will need to	o adjust accor	dingly. P	
What day(s) and time(s) are you avail	able?				
Days: Requested Time (Range	)** Instructor	(preference	if any):		
Monday:					
Tuesday:					
Thursday:					
Friday:	<del>_</del>				
Saturday:	<del></del>				
Sunday:					
** A broader time range	usually results in quicker proc	essing of your r	equest.		

The private lesson guidelines and agreement are located on the reverse side of this form. Please read carefully and sign.

## **Information Regarding Private/Semi-Private Lessons**

- Private Lessons are only offered at Pullen Aquatic Center, Millbrook and Optimist Pool. These lessons are not available at the City's seasonal facilities.
- Private Lessons will not be scheduled for or conducted during the same time as group swimming lessons at that facility.
- Classes are set on a first come first service basis and scheduled according to pool space and instructor availability.

## Private/Semi-Private Lesson Polices & Guidelines:

- 1. A private lesson agreement must be completed and payment received prior to conducting private or semi-private lessons.
- 2. When purchasing a session of 4 lessons the dates and times must be agreed upon by both the participant and the instructor and documented on the private lesson agreement. These dates and times may be adjusted only if the instructor is able to accommodate the change and **a minimum of 24 hours notice is given**.
- 3. **To cancel a lesson, a 24 hour notice** must be given by phone or in person to the **manager or shift supervisor** of the facility where your lessons are conducted.
  - Please make note of the time and who you speak with when canceling a lesson.
  - If the instructor is unable to make up the canceled lesson a credit will be issued.
  - Instances involving extenuating circumstances where notice is given less than 24 hours in advance will be dealt with on a case by case basis. *However, this does not guarantee that a make up lesson or credit will be granted.* The reason, amount of notice given, and history of canceled or missed lessons will be considered.
  - If no notice is given, the lesson missed will count as one of your scheduled lessons and no credit or make up lesson will be given.
- 4. If a lesson is canceled by the instructor, because of inclement weather, or due to pool closure the staff will make a reasonable effort to contact you as soon as possible. A make up lesson will be scheduled. A credit will be issued if a make up lesson cannot be scheduled.
- 5. Please be on time. The scheduled ending time for a lesson will not be extended for participants arriving late.

Signature:	I	Date:	
Date / Time contacted by Aqua	tics:	By whom: By whom: Other:	
Notes:			